महाराष्ट्र माहिती तंत्रज्ञान महामंडळाकडून तांत्रिक मनुष्यबळ उपलब्ध करण्याबाबत.

महाराष्ट्र शासन
सामान्य प्रशासन (माहिती तंत्रज्ञान) विभाग
शासन निर्णय क्रमांक- मातंसं २०२२/प्र.क्र. ४७ /से-२/ ३९
हुतात्मा राजगुरु चौक, मादाम कामा रोड,
मंत्रालय विस्तार, मुंबई- ४०००३२,
दिनांक : - २७ सप्टेंबर, २०२२.

<u>वाचा</u>:- शासन निर्णय सामान्य प्रशासन (माहिती तंत्रज्ञान विभाग क्र. मातंसं १७१६/प्र.क्र.२८६/३९
       दि. ०९/०८/२०१६.

<u>प्रस्तावना</u>:-

     शासन निर्णय, सामान्य प्रशासन (माहिती तंत्रज्ञान) विभाग दि. ०९/०८/२०१६ अन्चये महाराष्ट्र माहिती तंत्रज्ञान महामंडळाची स्थापना करण्यात आली आहे. सदर शासन निर्णयाच्या परिच्छेद ३.४ मध्ये विहित केलेल्या तरतुदीनुसार हे महामंडळ राज्य शासनाचे सर्व विभाग व त्यांच्या अधिनस्त सर्व क्षेत्रीय कार्यालये, सार्वजनिक उपक्रमे, महामंडळे तसेच केंद्र अथवा राज्याने पारित केलेल्या अधिनियमानुसार स्थापित कंपन्या तसेच संस्था यांच्यासाठी माहिती तंत्रज्ञान / माहिती तंत्रज्ञान सहाय्यित सेवांकरिता मनुष्यबळ पुरवठा करणारी राज्याची एकमेव यंत्रणा आहे. त्यानुसार महाराष्ट्र माहिती तंत्रज्ञान महामंडळामार्फत माहिती तंत्रज्ञानाशी संबंधित तांत्रिक मनुष्यबळ पुरवठा करण्यासाठी संस्था निवडीकरीता निविदा तयार करण्यात आली असून, सदर निविदेला दिनांक २६ एप्रिल, २०२२ रोजीच्या १५१ व्या उच्चाधिकार समितीच्या बैठकीत मान्यता देण्यात आली. दि. २८ एप्रिल, २०२२ रोजी सदर निविदा प्रसिध्द करण्यात आली. दिनांक ११ ऑगस्ट, २०२२ च्या उच्चाधिकार समितीच्या १५३ व्या बैठकीत समितीने महाराष्ट्र माहिती तंत्रज्ञान महामंडळाने तांत्रिक मनुष्यबळ उपलब्ध करण्यासाठी विहित केलेल्या दर पत्रकास तसेच विहित कार्यपध्दतीस मान्यता दिली असून याबाबतची निविदा प्रक्रीया पूर्ण करण्यात आली आहे. संदर्भाधीन दिनांक ०९/०८/२०१६ च्या शासन निर्णयास अनुसरुन तांत्रिक मनुष्यबळ पुरविण्यासाठी कार्यपध्दती विहित करण्याची बाब शासनाच्या विचाराधिन होती.

शासन निर्णय :-

१) महाराष्ट्र माहिती तंत्रज्ञान महामंडळ मर्यादित (महाआयटी) यांच्याकडून माहिती तंत्रज्ञान / माहिती तंत्रज्ञान सहाय्यीत सेवांकरीता तांत्रिक मनुष्यबळ पुरविण्याकरीता निविदा प्रक्रिया पूर्ण करुन खालील संस्थांचे Empanelment तयार केले असून या Empanelment मधील संस्थांना सदरील शासन निर्णयासोबत जोडलेल्या परिशिष्ट 'ब' येथील दरासहीत मान्यता देण्यात येत आहे.

   A) Innowave IT Infrastructure Limited.

   B) S२ Infotech International Ltd.

   C) CMS Computers Limited.

   D) Aksentt Tech Services Limited.

E) Bahwan CyberTek Private Limited.

F) ABM Knowledgeware Limited.

G) Arceus infotech Pvt Ltd.

२) परिशिष्ट 'ब' येथील दर दिनांक ३० सप्टेंबर, २०२३ पर्यंत वैध राहतील, त्यानंतर निवेदेतील ५.९ (२) येथील तरतूदीनुसार या नंतरच्या प्रत्येक वर्षाच्या सुरुवातीला आधारभूत दरपत्रकामधील प्रत्येक पदनामाचा दर ८ टक्क्यांनी वाढवून सुधारीत करण्यात येतील आणि सदर दर त्या वर्षाचा आधारभूत दर गणला जाईल.

३) उक्त Empanelment चा कालावधी दिनांक १ ऑक्टोबर, २०२२ पासून पूढील ३ वर्षांकरीता राहील. या कालावधीत Empanelment रद्द करणे किंवा Empanelment मध्ये संस्था कमी करण्याचा अधिकार शासनाचा राहील.

४) सर्व मंत्रालयीन विभाग, त्यांच्या अधिनस्त सर्व क्षेत्रिय कार्यालये, सार्वजनिक उपक्रमे, महामंडळे, केंद्रशासनाने अथवा राज्य शासनाने पारित केलेल्या अधिनियमानुसार स्थापित कंपन्या व संस्था यांनी माहिती तंत्रज्ञान / माहिती तंत्रज्ञान सहाय्यीत सेवांकरीता तांत्रिक मनुष्यबळ महाराष्ट्र माहिती तंत्रज्ञान महामंडळामार्फतच घेणे अनिवार्य राहिल.

५) अटी व शर्तीः-

i. विभागांकडून / कार्यालयांकडून मनुष्यबळाची मागणी नोंदविण्यासाठी व त्यानंतरच्या प्रक्रियेसाठी महामंडळामार्फत स्वतंत्र संकेतस्थळ पुढील ३ महिन्याच्या आत उपलब्ध करुन देण्यात यावा. विभाग / कार्यालय यांचेमार्फत मागणी करण्यात आलेले तांत्रिक मनुष्यबळ बाबतची प्रक्रिया सदर संकेतस्थळामार्फत करण्यात येईल.

ii. सदर शासन निर्णयासोबत जोडलेल्या परिशिष्ट 'अ' नुसार तांत्रिक मनुष्यबळाच्या तांत्रिक शैक्षणिक पात्रता व अनुभवाबाबत पर्याय उपलब्ध असल्याने त्याअनुषंगाने मनुष्यबळाच्या पात्रतेची माहिती मागणी नोंदविताना विभागाने निश्चित करावी. विभागाच्या मागणीनुसार पात्रता असलेले मनुष्यबळ पुरविणे Empanel संस्थेस बंधनकारक राहील.

iii. तांत्रिक मनुष्यबळाची मागणी करताना संबंधित विभाग / कार्यालयाने त्यांच्या विभागाच्या कामाचे स्वरुप पाहून तांत्रिक पदांची निवड करावी. मागणी केलेल्या तांत्रिक मनुष्यबळाची विभाग / कार्यालयात नियुक्त करण्यापूर्वी महाआयटीमार्फत त्यांची प्राथमिक छाननी करण्यात यावी व तद्नंतर फक्त पात्र मनुष्यबळाची शिफारस विभागाकडे करण्यात यावी. शिफारस केलेल्या तांत्रिक मनुष्यबळाच्या सेवा समाधानकारक नसल्यास सदर सेवा परत करण्याचा अधिकार संबंधित विभागास / कार्यालयास राहील.

६) निविदेतील सर्व अटि व शर्ती पालन करण्याची जबाबदारी महाआयटी व Empanel मधील संबंधित संस्था यांची राहील.

७) मागणी केलेल्या तांत्रिक मनुष्यबळाकरीता विहित रकमेवर अनुज्ञेय करांसह प्रोफोर्मा देयक महामंडळाकडून काढण्यात येईल. प्रोफोर्मा देयकानुसार विभागांनी / संबंधीत कार्यालयांनी आकारणी केलेली रक्कम अधिक अनुज्ञेय कर महामंडळास आगाऊ अदा करावी. सदर रक्कम जमा झाल्यानंतर महामंडळाकडून सर्व संबंधीत कार्यालयांना मनुष्यबळ उपलब्ध करण्यात येईल.

८) सदरहू कार्यवाहीकरीता व्यवस्थापकीय संचालक, महाराष्ट्र माहिती तंत्रज्ञान महामंडळ मर्यादित हे नोडल अधिकारी म्हणून राहतील.

सदर शासन निर्णय महाराष्ट्र शासनाच्या www.maharashtra.gov.in या संकेतस्थळावर उपलब्ध करण्यात आला असून त्याचा संगणक संकेतांक २०२२०९२७१५१२४५४१०७ असा आहे. हा आदेश डिजीटल स्वाक्षरीने साक्षांकित करून काढण्यात येत आहे.

महाराष्ट्राचे राज्यपाल यांच्या आदेशानुसार व नावाने,

(सो.ना.बागुल)
सह सचिव, माहिती व तंत्रज्ञान

प्रति,

१) मा. राज्यपाल यांचे सचिव
२) मा. मुख्यमंत्री यांचे अपर मुख्य सचिव
३) सर्व मा. मंत्री यांचे खाजगी सचिव
४) मा. राज्यमंत्री माहिती तंत्रज्ञान यांचे खाजगी सचिव
५) सर्व मा. राज्यमंत्री यांचे खाजगी सचिव,
६) सर्व विधान सभा/ विधान परिषद सदस्य, महाराष्ट्र विधानमंडळ सचिवालय, मुंबई,
७) मुख्य सचिव, महाराष्ट्र राज्य
८) अपर मुख्य सचिव (वित्त), वित्त विभाग, मंत्रालय, मुंबई-३२.
९) प्रधान सचिव (उद्योग), उद्योग, उर्जा व कामगार विमान मंत्रालय, मुंबई-३२
१०) सर्व अपर मुख्य सचिव / प्रधान सचिव/ विशेष सचिव / सचिव,
११) प्रधान सचिव, महाराष्ट्र विधानमंडळ सचिवालय, मुंबई,
१२) सर्व विभागीय आयुक्त, महाराष्ट्र राज्य,
१३) सर्व जिल्हाधिकारी, महाराष्ट्र राज्य,
१४) प्रबंधक, मुळ शाखा, मुंबई उच्च न्यायालय, मुंबई
१५) प्रबंधक, अपील शाखा, मुंबई उच्च न्यायालय, मुंबई
१६) प्रबंधक, लोक आयुक्त व उपलोक आयुक्त, महाराष्ट्र राज्य, मुंबई

१७ सचिव, महाराष्ट्र लोकसेवा आयोग, मुंबई

१८) सर्व मंत्रालयीन विभाग

यांना विनंती करण्यात येते की, सदरहु शासन निर्णय त्यांच्या अधिनस्त सर्व क्षेत्रिय कार्यालये, सार्वजनिक उपक्रमे महामंडळे, केंद्रशासनाने अथवा राज्य शासनाने पारित केलेल्या अधिनियमानुसार स्थापित कंपन्या व संख्या यांच्या निदर्शनास आणण्यात याव्यात.

१९) वित्त विभाग (व्यय-४), मंत्रालय, मुंबई-३२.

२०) विधी व न्याय विभाग, मंत्रालय, मुंबई-३२.

२१) संचालक, लेखा व कोषागारे, संगणक कक्ष, ५ वा मजला, नवीन प्रशासन भवन, मुंबई.

२२) सर्व जिल्हा कोषागार अधिकारी, महाराष्ट्र राज्य.

२३) महालेखापाल १/२ (लेखा व अनुज्ञेयता) महाराष्ट्र, मुंबई/नागपूर.

२४) महालेखापाल १/२ (लेखा परिक्षा) महाराष्ट्र, मुंबई/नागपूर.

२५) महालेखापाल, (वाणिज्यिक लेखा), महाराष्ट्र, मुंबई.

२६) व्यवस्थापकीय संचालक, महाराष्ट्र माहिती तंत्रज्ञान महामंडळ, मंत्रालय, मुंबई-३२.

२७) अधिदान व लेखा अधिकारी, मुंबई.

२८) निवासी लेखा अधिकारी, मुंबई.

२९) सर्व मंत्रालयीन विभागांच्या नियंत्रणाखालील सर्व क्षेत्रीय कार्यालये/सर्व महामंडळे.

३०) सर्व महानगरपालिका/नगरपरिषदा/जिल्हा परिषदा.

३१) विभागीय संपर्क अधिकारी, माहिती व जनसंपर्क महासंचालनालय, मुंबई.

३२) निवडनस्ती.

परिशिष्ट–अ

As per Corrigendum 1 of tender for Technical manpower published by MahaIT

Sr. No.	Designation (Role)	Minimum Qualification	Minimum Exp. (Year)	Description of Profile
1.	Senior Technical Manager	B. Tech / B. E in CS/IT/EE or MCA; With 15 years of ITExperience **Or** Any Graduate with18 years of IT Experience (including 8 years of e-Governance Experience)	15	• Experience of managing teams of 100+ people • Project Management Skills, • Big picture analysis • Thorough working experience of QMS in ITProjects • Good Communication Skills • Analytical and Decision Making Abilities • Successful handling of IT Technology projects ineither software or hardware systems • Good understanding of IT infrastructure technologies

2.	Project Manager	B. Tech / B. E in CS/IT/EE or MCA; with 10 years of ITexperience
		
		Or
		Any Graduate with13 years of e-Governance Experience
			10	• Experience of managing projects with team size of 20 and more members,
				• Handling Customer engagements,
				• Technical Knowledge in at least one stream of either Software, Networking, Hardware
				• Experience of writing RFPS, review of RFPS, proposals
				• Project experience in any one of
				  a) Web technologies, mobile technologies,enterprise web software or
				  b) Embedded systems development
				• Project experience in project planning,estimations, architecture, design, development
				• Self-drive, Reaching out to stakeholders
				• Good communication skills
				• Experience of QMS and SDLC Processes

3.	Project Lead	B. Tech / B. E in CS/IT/EE or MCA; with 7 years of ITexperience **Or** Any Graduate with9 years of e-Governance Experience	7	• Strong Technical Knowledge in either of Java Technologies or Microsoft Technologies, • Project experience in Web technologies, mobile technologies, enterprise websoftware architecture, design, development, mobile applications, GIS applications etc. • Team handling and customer handling • Managing project teams of 5 or more members • Experience of QMS and SDLC process • Experience of Testing Methodologies
4.	Technical Architect	B Tech / B. E in CS/EE/IT or MCA; with 10 years of ITExperience **Or** Any Graduate having Certificationin Networking with13 years of IT Experience	10	• Strong Technical Knowledge in at least one stream of either Software,Networking, Hardware • Experience of writing and reviewing RFPS and proposals • Hand-on Project experience in any one of a) Web technologies, mobile technologies, enterprise web software or b) embedded systems development, and one or more specialized areas such as GIS, enterprise architectures, security, telecom etc. • Project experience in project planning, estimations, sizing, architecture, design,development • Self-drive, Reaching out to stakeholders • Good communication skills • Experience of QMS and SDLC Processes

5.	Business Analyst	B. Tech / B. E in CS/IT/EE or MCA;With 5 years of ITExperience **Or** Any Graduate having 8 years of ITExperience	5	• Develop technical solutions to business problems, defining, analyzing and documenting requirements. Take the lead role in assisting with the business case, planning and monitoring, eliciting requirements, requirements organization, translating and simplifying requirements, requirements management and communication, requirements analysis. • Task analysis and evaluate surveys and workshop results. • Document any identified required changes, and communicate them to the relevant third parties and stakeholders. • Use IT resources at an advanced level to create IT solutions. • Advise departments and management.
6.	Database Specialist	B. Tech / B. E in CS/IT/EE or MCA;with 8 years of ITexperience & certifications like OCA- DBA/OCP- DBA/MCDBA **Or** Any Graduate having 11 years of IT experience withcertifications like OCA- DBA/OCP- DBA/MCDBA	8	• Experience in administering production databases on on-going basis to ensure smooth functioning • Should have worked on a least 2 databases namely Oracle 9i, 10g, DB2, MS- SQL, PostGres, etc. with 4+ years of experience. • Sound Knowledge in PL/SQL Programming • Ability to analysis database system and recommend improvements • Supervise backup procedures • Supervise database installation, upgradation, clustering and performance tuning activities, change management activities

7.	Database Admin	B. Tech / B. E in CS/IT/EE or MCA;with 4 years of ITexperience & certifications like OCA- DBA/OCP- DBA/MCDBA **Or** Any Graduate having 7 years of ITexperience with certifications like OCA- DBA/OCP- DBA/MCDBA	4	• Experience in administering production databases on on-going basis to ensure smooth functioning • Should have worked on a least 2 databases namely Oracle 9i, 10g, DB2, MS- SQL, PostGres, etc. with 4+ years of experience. • Sound Knowledge in PL/SQL Programming • Ability to analysis database system and recommend improvements • Supervise backup procedures • Supervise database installation, up-gradation, clustering and performance tuning activities, change management activities
8.	Quality Manager	B. Tech / B. E in CS/IT/EE or MCA; With 10 years of ITexperience **Or** Any Graduate having 13 years ofIT experience	10	• Strong experience of leading quality assurance teams in the organizationacross multiple project • Ability to define and implement QAmethodology for test and defect management • In-depth understanding of Software development life cycle and associated quality management processes • Experience of contributing to defining the quality management framework for the organization • Knowledge of Architectures, design, coding to the extent of applying thorough quality checks • Should have handled a team of quality members • Good communication and written skills
9.	QA Lead	B. Tech / B. E in CS/IT/EE or MCA; With 6 years of IT experience **Or** Any Graduate having 9 years of IT experience	6	• Experience of quality assurance practiceand execution methodology in projects Experience in manual and well as automated testing tools for projects in web technologies, mobile technologies • Should have the ability to lead small teams of QA members • Design test methodology Ability to develop and execute test plans, test cases, scripts Good documentation skills for writing Quality plans and procedures

10.	Senior Software Developer	B. Tech / B. E in CS/IT/EE or MCA; With 4 years of IT experience Or Any Graduate having 7 years of IT experience	4	• Hands-on experience in any of Microsoft or Java technologies • Experience in any one programming language - Java, C#, .NET, Scripting Languages such as PHP, JSP, ASP.NET and related stack • Project experience in Web technologies, mobile technologies, enterprise web software development OR Project experience in embedded hardware and software solutions, architecture, design, development • Coding Standards • Test methods • Understanding of QMS and SDLC
11.	Software Developer	B. Tech / B. E in CS/IT/EE or MCA; With 2 years of IT experience Or Any Graduate having 5 years of IT experience	2	• Hands-on experience in any of Microsoft or Java technologies • Experience in any one programming language - Java, C#, .NET or any Scripting Languages such as PHP, JSP, ASP.NET and related stack • Experience on software projects or embedded projects • Coding Standards • Test methods • Understanding of QMS and SDLC • Experience in either of web application development, mobile application development, general software development
12.	Software Tester	B. Tech / B. E in CS/IT/EE or MCA; With 3 years of IT experience Or Any Graduate having 6 years of IT experience	3	• Hands-on experience in manual and automated testing • Knowledge of Testing practices, Test plans, procedures, metrics etc. • Understanding of QMS and SDLC • Ability to understand code when needed • Good communication skills • Experience in either of web application testing, mobile application testing, general application testing

13.	Software Support Engineer	B. Tech / B. E in CS/IT/EE or MCA; With 2 years of IT experience Or Any Graduate having 5 years of IT experience	2	• Technical Knowledge in either of Java Technologies or Microsoft Technologies, • Knowledge of QMS and SDLC process • Oversee and follow-up on open department issues. • Develop user relationships through professional, dependable and accurate interactions. • Ability to reach out and deliver application solutions to customers, including addressing mission critical issues beyond office hours. Open to travel to customer sites for high profile issue resolution. • Experience in customer onboarding and training
14.	Training Expert	B. Tech / B. E in CS/IT/EE or MCA; With 5 years of IT experience Or Any Graduate having 8 years of IT experience	5	• Good knowledge of IT Technology and tools at a user level. • Training experience in the IT industry. Conduct trainings, organize trainings at various levels, prepare training calendar, training content, feedback and survey, and modify training content according to needs. • Experience of Train the trainer programs, Good communication skills, oral and written, Ability to interact with the users, high level of acceptance
15.	Content Writing Manager	Degree in Mass communication, Journalism, English, B.Com, Engineering, Social Sciences, Planning and Architecture	9	• Experience in web content development, content editing and journalism. • Able to write technical content and should exhibit superlative story telling /creative writing skills • Experience of handling content team comprising writers, designers, editors, researchers
16.	Content Designer/ Writers/ Researcher	Degree in Mass communication, Journalism, English, B.Com, Engineering, Social Sciences, Planning and Architecture	3	• Experience in web content development, content editing and journalism • Able to write and design technical content and • Should exhibit superlative story telling /creative writing skills

17.	Graphics Designer	Degree, diploma or certificate course in graphic designing, Video Editing	5	• Experience in graphic editing software packages (e.g. Indesign, Photoshop, Corel, etc.), • Experience in Video editing packages (e.g. Avid Media Composer, Light works, Premiere, After Effects, Final Cut Pro) • Team Handling, • Concept preparation
18.	IT Security Manager	B Tech / B. E in CS/EE/IT or MCA; with 10 years of IT experience and Certification in IT Security. Or Any Graduate having 13 years of IT experience and Certification in IT Security.	10	• Strong experience in the practice and methods of Information Security, Enterprise architectures and security architectures • Strong knowledge of security concepts related to DNS, routing, authentication, VPN, proxy services and DDOS mitigation technologies • Experience of ISO 27001/27002, ITIL and COBIT, SOX frameworks • Should possess sound knowledge of various operating systems, programming languages such as c, C++, Java, PHP etc. • Sound knowledge of networking such as Firewall and intrusion detection/prevention protocols, network security architectures, computer networking, secure coding practices, ethical hacking and threat modeling • Knowledge of third party auditing and risk assessment methodologies • Overall ability to define and execute strategies to improve the security and reliability of IT systems
19.	System Specialist	B. Tech / B. E in CS/IT/EE or MCA; With 8 years if IT experience with certifications like MCSE/RHCE/RHEL Or Any Graduate having 11 years of IT experience with certifications like MCSE/RHCE/RHEL	8	• Experience in System Administration for Windows, UNIX/Linux/ RHELetc. • Overall system administration, management, system configuration and scalability, system performance, load-balancing, troubleshooting, debugging and monitoring of servers. • Should also be familiar with system hardware, SAN System (Storage Management Software, Performance tuning, Volume configuration),backup system along with the capability of SAN/NAS System Monitoring, Fabric Monitoring, Report generation

| 20. | System Admin | B. Tech / B. E in CS/IT/EE or MCA; With 4 years of IT experience and having certifications like MCSE/RHCE/RHEL

Or
Any Graduate having 7 years of IT experience with certifications like MCSE/RHCE/RHEL | 4 | • Experience in System Administration for Windows, UNIX/Linux/RHELetc.
• Overall system administration, management, system configuration and scalability, system performance, load-balancing, troubleshooting, debugging and monitoring of servers.
• Should also be familiar with system hardware, SAN System (Storage Management Software, Performance tuning, Volume configuration),backup system along with the capability of SAN/NAS System
• Monitoring, Fabric Monitoring, Report generation
• Should have experience to design, analyse, evaluate the cloud based solutions using VMWare, AWS, Azure etc.
• Good experience in PAAS, SAAS and IAAS
• Experience for storing and retrieving of data, maintain servers, machines, printers. Experience in resolving the real time requests raised by users as per SLA. |
| 21. | System Engineer | B. Tech / B. E in CS/IT/EE or MCA; With 2 years of IT experience having certifications like MCSE/RHCE/RHEL

Or
Any Graduate having 5 years of IT experience with certifications like MCSE/RHCE/RHEL | 2 | • Knowledge in System Administration for Windows, UNIX/Linux/RHEL etc.
• Overall system administration, management, system configuration and scalability, system performance, load-balancing, troubleshooting, debugging and monitoring of servers.
• Should also be familiar with system hardware, SAN System (Storage Management Software, Performance tuning, Volume configuration), backup system along with the capability of SAN/NAS System
• Monitoring, Fabric Monitoring, Report generation |

• Should have experience to design, analyse, evaluate the cloud based solutions using VMWare, AWS, Azure etc.
• Good experience in PAAS, SAAS and IAAS
• Supervisory experience for storing and retrieving of data, maintain servers, machines, printers
• Experience in resolving the real time requests raised by users as per SLA.

				• Should have worked on solutions such as VMWare, AWS, Azure etc. • Ability to resolve the real time requests raised by users as per SLA.
22.	Desktop Engineer	B. Tech / B. E in CS/IT/EE or MCA With 1 years of Experience Or Any Graduate having 4 years of IT experience with relevant certification	1	• Should be able to handle daily technical support activities on desktop support, data network and server management. • Able to set up desktop computers and peripherals and test network connections, Install and test desktop software applications and internet browsers, ensure proper functioning of computer systems. • Train end users on usage of computer hardware and software. • Adhere to policies as per corporate manuals and directives. • Interact with staff on desktop problems and their resolution.
23.	Network Specialist	B Tech / B. E in CS/EE/IT or MCA; With 8 years of IT experience and having Certification in Networking Or Any Graduate having 11 years of IT experience with Certification in networking	8	• Sound experience working as a network administrator • Experience in planning, analyzing, setting up, monitoring and maintaining the computer network systems for the organization • Ability to design rules and regulation for the use of the networks • Supervise and coordinate Repair work on the computers and the network • Supervise and monitor requirements • Experience in inventory management of hardware and software equipment
24.	Network Admin	B Tech / B. E in CS/EE/IT or MCA; With 4 years of IT experience and having Certification in Networking Or Any Graduate having 7 years of IT experience with Certification in networking	4	• Sound knowledge of standard internet protocols such as SSH, FTP, SFTP, HTTP, POP, SMTP, IMAP, SNMP etc • Strong knowledge of diagnostic tools such as trace route, ping, and other cots product for internet monitoring • Strong knowledge of installation, configuration and trouble shooting of various packages on Linux OS and Microsoft OS • Monitor and maintain computer systems, Troubleshooting wide area networks, servers and routers, local area networks, and switches.

				• Excellent understanding and problem solving skills. Experience of supervising and handling teams of network engineers • Experience in handling user interactions and problem solving abilities • Good communication skills • Experience in customer onboarding and training
25.	Network Engineer	B Tech / B. E in CS/EE/IT or MCA; With 2 years of IT experience and having Certification in Networking Or Any Graduate having 5 years of IT experience with Certification in networking	2	• Knowledge of standard internet protocols such as SSH, FTP, SFTP, HTTP, POP, SMTP, IMAP, SNMP etc, Knowledge of diagnostic tools such as trace route, ping, and other cots product for internet monitoring Knowledge of installation, configuration and troubleshooting of various packages on Linux OS and Microsoft OS, Monitor and maintain computer systems, Troubleshooting wide area networks, servers and routers, local area networks, and switches, Install or upgrade software and hardware. SIEM Monitoring • Eye-on-the-glass monitoring, managing Incident triaging, assignment and basic troubleshooting and assigning incidents to L2 by working in 24*7 environment, • Responding to technical inquiries, logging service and repair, Good communication skills
26.	Senior Hardware Engineer	B Tech / B. E in CS/EE/IT or MCA; With 6 years of IT experience Or Any Graduate having 9 years of IT experience with relevant Certification	6	• Strong hands-on experience in hardware design specifications • Ability to analyze hardware specifications and system/subsystem requirements for hardware components such as servers, network devices, transmission media, storage devices, user interface devices, and special processors. • Ability to analyze identify issues and suggest solutions with respect to hardware requirements • Experience in recommending specifications for hardware acquisitions for standard commercial hardware as well as project-unique hardware.

27.	Helpdesk Lead	MCP/MSCE/MSCA or HDI CSS ITIL knowledge of V2 or V3 especially on Service Desk, Incident, Problem management	4	• Leading teams to provide technical assistance and support related to computer systems, hardware, or software. • Technical helpdesk and call center experience. • Disciplined, problem solving approach towards customers and ability to guide team members • Responds to queries either phone or email or in person, run diagnostic programs, isolate problem, and determine and implement solution. Write training manuals, train users, maintain reports, must have used incident tracking systems etc. Route problems to next level support. Good communication skills, documentation skills, ability to handle end users and unforeseen situations. Customer focus, technical expertise and team leader.
28.	Helpdesk Support	MCP/MSCE/MSCA or HDI CSS ITIL knowledge of V2 or V3	1	• Provide technical assistance and support related to computer systems, hardware, or software. Responds to queries either phone or email or in person, run diagnostic programs, isolate problem, and determine and implement solution. Write training manuals, train users, maintain reports etc. Route problems to next level support. • Good communication skills, documentation skills, ability to handle end users and situations
29.	Social Media Experts	Bachelors or Master's Degree	4	• Proficient in content marketing theory and application. • Experience sourcing and managing content development and publishing • Displays in-depth knowledge and understanding of Social Media platforms like Facebook, Twitter, Quora, Google Plus, YouTube, Instagram, Pinterest etc. • Knowledge of how each platform can be deployed in different scenarios • Maintain excellent writing and language skills
30.	HR / Admin	Graduate with HR or Administrative certification	6	• Qualifications and experience should be generic and should reflect general experience of HR or Admin functions typically required in any organization.

31.	IT Office Assistant	Graduate in any discipline with basic computer skills and MSCIT Certificate course	1	• Ability to carry out tasks like typing, filing, taking inventory, keeping records and sorting checks. • Prepare documents, process mail and answer telephone. • Should be able to work with desktop computer and associated software. Should be open to carry out variety of office related tasks. • Arranging travel, taking dictation, general administrative task support
32.	Data Entry Operator (DoE) at State Level (Exp. 0 to 2 Years.)	Minimum 12th Standard Pass with MSCIT Certificate	0	• Proficiency in Data Entry work • Proficiency in Typing with a speed of for English 40 w.p.m or Marathi 40 w.p.m • Well versed with local language (Marathi) Working knowledge of Computer / Ms- Office or open office functions • Should be able to work with desktop computer

District Level Profile Requirements

Sr. No.	Designation (Role)	Minimum Qualification	Minimum Exp. (Year)	Description of Profile

1.	District Project Manager	B. Tech / B. E in CS/IT/EE orMCA; With 8 yearsof IT experience
		
		Or
		Any Graduatehaving 11 years of IT experience
			8	• Experience of managing projects with distributed teams of at least 10 members Experience in handling customer or user engagements,
				• Technical Knowledge in at least one streamof either Software, Networking, Hardware
				• Experience of writing RFPS, review of RFPS, proposals
				• Project experience in any one of
				  a) Web technologies, mobile technologies, enterprise web software or
				  b) embeddedsystems development
				• Good communication skills
				• Experience of QMS and SDLC Processes
				• Support Project experience to Oversee and follow-up on open department issues.
				• Develop user relationships through professional, dependable and accurate interactions.
				• Ability to reach out and deliver application solutions to customers, including addressing mission critical issues beyond office hours.
				• Open to travel to customer sites for highprofile issue resolution.
				• Record and manage best practice resolutions for PURCHASER's knowledge base.
				• Offer proactive communication to reporting hierarchy at district and state level.

2.	District ProjectLead	B. Tech / B. E in CS/IT/EE orMCA; With 6 yearsof IT experience **Or** Any Graduate having 9 yearsof IT experience	6	- Project experience in Web technologies,mobile technologies, enterprise web design and development - Ability to work on multiple tasks and tracking - Experience of QMS and SDLC process - Experience of Testing Methodologies - Experience in handling user interactions and problem solving abilities - Interact with multiple department stakeholders - Good communication skills - Develop user relationships through professional, dependable and accurate interactions. - Ability to reach out and deliver application solutions to customers,including addressing mission critical issues beyond office hours. - Open to travel to customer sites for high profile issue resolution. - Experience in customer onboarding and training - Ability to relay functionality changes or software change to department teams proactively, and likewise analyse and report - necessary functional requests to DITs
3.	Senior Software Developer	B. Tech / B. E in CS/IT/EE orMCA; With 4 yearsof IT experience **Or** Any Graduate having 7 yearsof IT experience	4	- Hands-on experience in any of Microsoft or Java technologies - Experience in any one programming language - Java, C#, .NET, Scripting Languages such as PHP, JSP, ASP.NET and related stack - Project experience in Web technologies,mobile technologies, enterprise web software development OR Project experience in embedded hardware and software solutions, architecture, design,development, Coding Standards, Test methods - Understanding of QMS and SDLC, should have worked on project involving any technologies such as web, mobile or generic software development

4.	Software Developer	B. Tech / B. E in CS/IT/EE orMCA; With 1 yearsof IT experience **Or** Any Graduate having 4 yearsof IT experience	1	• Experience in any of Microsoft or Java technologies • Knowledge of any one programming language - Java, C#, .NET or any ScriptingLanguages such as PHP, JSP, ASP.NET andrelated stack • Experience on software projects or embedded projects, Coding Standards, Test methods • Understanding of QMS and SDLC, should have worked on any project on either web, or mobile or generic software development
5.	Software Support Engineer	B. Tech / B. E in CS/IT/EE orMCA; With 3 yearsof IT experience **Or** Any Graduate having 6 yearsof IT experience	3	• Technical Knowledge in either of Java Technologies or Microsoft Technologies,Knowledge of QMS and SDLC process • Oversee and follow-up on open departmentissues. • Develop user relationships through professional, dependable and accurateinteractions. • Ability to reach out and deliver application solutions to customers, including addressing mission criticalissues beyond office hours. Open to travel to customer sites for high profile issue resolution. • Experience in customer onboarding and training
6.	Senior Network Engineer	B. Tech / B. E in CS/IT/EE orMCA; With 5 yearsof IT experience **Or** Any Graduate having 8 yearsof IT experience with Network certification	5	• Excellent understanding of the technicalfundamentals of the Internet. Good knowledge of database, internet protocols such as SSH, FTP, SFTP, HTTP,POP, SMTP, IMAP, SNMP etc • Good knowledge of diagnostic tools suchas trace route, ping, and other cots product for internet monitoring • Good knowledge of installation, configuration and troubleshooting of various packages on Linux OS and Microsoft OS • Knowledge of monitoring tools using open source software as well as COTSproducts • Excellent understanding and problem solvingskills. • Experience of supervising and handling network support teams of 5-10 supportengineers

					• Experience in handling user interactions and problem solvingabilities Interact with multiple department stakeholders
					• Good communication skills
					• Develop user relationships through professional, dependable and accurateinteractions.
					• Ability to reach out and deliver application solutions to customers, including addressing mission criticalissues beyond office hours.
					• Open to travel to customer sites for highprofile issue resolution.
					• Experience in customer onboarding andtraining
7.	Network Support Engineer	B. Tech / B. E in CS/IT/EE orMCA; With 1 yearsof IT experience **Or** Any Graduate having 4 years of IT experience with Networkcertification	1		• Knowledge of standard internet protocolssuch as SSH, FTP, SFTP, HTTP, POP,SMTP, IMAP, SNMP etc, Knowledge of diagnostictools such as trace route, ping, and other cots product for internet monitoring Knowledge of installation, configuration and troubleshooting of various packageson Linux OS and Microsoft OS, Monitor and maintain computer systems, Troubleshooting wide area networks, servers and routers, local area networks, and switches, Install or upgrade softwareand hardware.
					• Responding to technical inquiries, loggingservice and repair,
					• Good communication skills

| 8. | System Support Engineer | B. Tech / B. E in CS/IT/EE orMCA; With 1 year ofexperience

Or
Any Graduate having 4 yearsof IT experience with Network certification like MCSE/RHCE/RHEL | 1 | Knowledge in Administration forWindowsUNIX/Linux/RHEL etc Overall system administration, management, system configuration and scalability, system performance, load- balancing, troubleshooting, debugging and monitoring of servers. Should also be familiar with system hardware, SAN System (Storage Management Software, Performance tuning, Volume configuration), backup system along with the capability of SAN/NAS System Monitoring, FabricMonitoring, Report generation Should have worked on solutions such as VMWare, AWS, Azure etc. Ability to resolve the real time requests raisedby users as per SLA. |
| 9. | Data Entry Operator (DoE) at District Level (Exp. 0 to 2 Years.) | Minimum 12thStandard Pass with MSCIT Certificate | 0 | Proficiency in Data Entry work Proficiency in Typing with a speed of forEnglish 40 w.p.m or Marathi 40 w.p.m Well versed with local language (Marathi) Working knowledge of Computer / Ms-Officeor open office functions Should be able to work with desktop computer |

TALUKA LEVEL PROFILE REQUIREMENT

Sr. No.	Designation (Role)	Minimum Qualification	Minimum Exp. (Year)	Description of Profile
1.	Network Support Engineer	B. Tech / B. E in CS/IT/EE orMCA; With 3 yearsof IT experience **Or** Any Graduate having 6 yearsof IT experience with Network certification	3	• Good knowledge of the technicalfundamentals of the Internet. • Good knowledge of standard internet protocols such as SSH, FTP, SFTP, HTTP,POP,SMTP, IMAP, SNMP etc • Good knowledge of diagnostic toolssuch as trace route, ping, and othercots product for internet monitoring • Good knowledge of installation, configuration and troubleshooting of various packages on Linux OS and Microsoft OS • Monitor and maintain computer systemsTroubleshooting wide area networks, servers and routers, local area networks,and switches. • Install or upgrade software and hardware. • Responding to technical inquiries, loggingservice and repair, • Creating manuals and guides • Training clients, staff, and associates. • Experience in handling user interactions andproblem solving abilities • Good communication skills • Develop user relationships through professional, dependableand accurate interactions. • Regular reporting to the DistrictProject Manager and Senior network Engineer at the District Level
2.	Data Entry Operator (DoE) at Taluka Level (Exp. 0 to 2 Years.)	Minimum 12thStandard Pass with MSCIT Certificate	0	• Proficiency in Data Entry work • Proficiency in Typing with a speed of forEnglish 40 w.p.m or Marathi 40 w.p.m • Well versed with local language (Marathi) • Working knowledge of Computer / Ms-Officeor open office functions • Should be able to work with desktopcomputer

परिशिष्ट ब (INR) (Monthly payable)

Sl.No	Designation (Role) Description	Manpower salary (80% of L1 rate)	Empanel agency charges (20% of L1 rate)	MahaIT 10% Service Charges on L1 Rates	GST @18% (B)	Total payable by Government Offices to MahaIT
1	State Level Requirement State Designation (Role)					
1.01	Senior Technical Manager	329,120.00	82,280.00	41,140.00	81,457.20	533,997.20
1.02	Project Manager	234,000.00	58,500.00	29,250.00	57,915.00	379,665.00
1.03	Project Lead	128,800.00	32,200.00	16,100.00	31,878.00	208,978.00
1.04	Technical Architect	258,120.00	64,530.00	32,265.00	63,884.70	418,799.70
1.05	Business Analyst	103,320.00	25,830.00	12,915.00	25,571.70	167,636.70
1.06	Database Specialist	123,240.00	30,810.00	15,405.00	30,501.90	199,956.90
1.07	Database Admin (Exp 4 to 8 years)	68,480.00	17,120.00	8,560.00	16,948.80	111,108.80
1.08	Quality Manager	127,920.00	31,980.00	15,990.00	31,660.20	207,550.20
1.09	QA Lead	107,840.00	26,960.00	13,480.00	26,690.40	174,970.40
1.10	Senior Software Developer	103,240.00	25,810.00	12,905.00	25,551.90	167,506.90
1.11	Software Developer	51,640.00	12,910.00	6,455.00	12,780.90	83,785.90
1.12	Software Tester	41,080.00	10,270.00	5,135.00	10,167.30	66,652.30
1.13	Software Support Engineer (Exp 2 to 4 years)	42,680.00	10,670.00	5,335.00	10,563.30	69,248.30
1.14	Training Expert	70,724.80	17,681.20	8,840.60	17,504.46	114,751.46
1.15	Content Writing Manager	136,920.00	34,230.00	17,115.00	33,887.70	222,152.70
1.16	Content Designer/Writers/Researcher	59,000.00	14,750.00	7,375.00	14,602.50	95,727.50
1.17	Graphic Designer	109,560.00	27,390.00	13,695.00	27,116.10	177,761.10
1.18	IT Security Manager	162,200.00	40,550.00	20,275.00	40,144.50	263,169.50
1.19	System Specialist	115,880.00	28,970.00	14,485.00	28,680.30	188,015.30
1.20	System Admin (Exp 4 to 8 years)	84,870.40	21,217.60	10,608.80	21,005.46	137,702.46
1.21	System Engineer (Exp 2 to 4 years)	51,080.00	12,770.00	6,385.00	12,642.30	82,877.30
1.22	Desktop Engineer (Exp 1 to 3 years)	29,520.00	7,380.00	3,690.00	7,306.20	47,896.20
1.23	Network Specialist	115,000.00	28,750.00	14,375.00	28,462.50	186,587.50
1.24	Network Admin (Exp 4 to 8 years)	75,440.00	18,860.00	9,430.00	18,671.40	122,401.40
1.25	Network Engineer (Exp 2 to 4 years)	51,080.00	12,770.00	6,385.00	12,642.30	82,877.30
1.26	Senior Hardware Engineer	59,000.00	14,750.00	7,375.00	14,602.50	95,727.50
1.27	Helpdesk Lead (Exp 4 to 6 years)	35,840.00	8,960.00	4,480.00	8,870.40	58,150.40
1.28	Helpdesk Support (Exp 1 to 3 years)	28,290.40	7,072.60	3,536.30	7,001.82	45,900.82
1.29	Social Media Expert	103,320.00	25,830.00	12,915.00	25,571.70	167,636.70
1.30	HR/ Admin	56,580.00	14,145.00	7,072.50	14,003.64	91,801.64
1.31	IT Office Assistant (Exp 1 to 3 years)	20,746.40	5,186.60	2,593.30	5,134.68	33,660.68

Sl.No	Designation (Role) Description	Manpower salary (80% of L1 rate)	Empanel agency charges (20% of L1 rate)	MahaIT 10% Service Charges on L1 Rates	GST @18% (B)	Total payable by Government Offices to MahaIT
2	District Level Requirement DISTRICT Designation (Role)					
1.32	District Project Manager	68,480.00	17,120.00	8,560.00	16,948.80	111,108.80
1.33	District Project Lead	47,920.00	11,980.00	5,990.00	11,860.20	77,750.20
1.34	Senior Software Developer (Exp 4 to 6 years)	47,920.00	11,980.00	5,990.00	11,860.20	77,750.20
1.35	Software Developer (Exp 1 to 3 years)	35,560.00	8,890.00	4,445.00	8,801.10	57,696.10
1.36	Software Support Engineer	42,040.00	10,510.00	5,255.00	10,404.90	68,209.90
1.37	Senior Network Engineer	56,880.00	14,220.00	7,110.00	14,077.80	92,287.80
1.38	Network Support Engineer (Exp 1 to 3 years)	34,240.00	8,560.00	4,280.00	8,474.40	55,554.40
1.39	System Support Engineer (Exp 1 to 3 years)	33,004.80	8,251.20	4,125.60	8,168.76	53,550.76
3	Taluka Level Requirement TALUKA Designation (Role)					
1.40	Network Support Engineer	34,240.00	8,560.00	4,280.00	8,474.40	55,554.40